
















WNCHEALTHYIMPACT

Results-Based Accountability™(RBA) Consulting Team—Menu of Services

Menu of Technical Assistance Services	Description	Topics Included	Type	Time Frame
Training/Workshop				
RBA Basics	A 1 hour training that will help prepare you & your teams for RBA way of thinking and working together.		In-person & via webinars (live & pre-recorded)	1 Hour
RBA 101	An in-depth introduction and overview of Results-Based Accountability™ including hands-on exercises.		In-person	3-5 Hours
Facilitating/Coaching Whole Distance Exercise	How to take a large/small group through the process from results to action.		In-Person	2-3 Hours
Getting to Results (Performance)	RBA basics plus in-depth focus on performance measures for programs/initiatives/service systems/ teams.		In-person	2-4 Hours
Results Scorecard (e-CHIP)	Creating and updating e-CHIP in Results Scorecard (specific focus on using the e-CHIP templates).		In-person & via webinars (live & pre-recorded)	2-3 Hours
Results Scorecard (General)	An introduction and overview of Results Scorecard.	 	In-person & via webinars (live & pre-recorded)	2-3 Hours
Organized Peer Learning/Study Hall				
RBA Topics (CHA/CHIP)	Organized group learning sessions around specific RBA-infused (CHA/CHIP) topics.		In-person AND via Action/Evaluation Workgroup organized by WNC Healthy Impact.	1-4 Hours
Results Scorecard Topics	Organized group learning sessions around specific Results Scorecard topics.		In-person AND via Results Scorecard Users Group organized by WNC Healthy Impact	1-4 Hours

Menu of Technical Assistance Services (cont.)	Description	Topics Included	Type	Time Frame
Technical Assistance/Coaching				
RBA (CHA/CHIP Specific)	Tailored support, based on individual needs regarding RBA-infused (CHA/CHIP) topics.		In-Person, Email & Web/Phone	N/A
RBA (General)	Tailored support, based on individual needs regarding RBA topics.		In-Person, Email & Web/Phone	N/A
Facilitation	Facilitate (or co-facilitate with you) RBA activities with your team(s) to model and build your skills to facilitate activities.		In-Person (as available)	N/A
Results Scorecard (e-CHIP Specific)	Tailored support, based on individual needs regarding e-CHIP topics.		In-Person, Email & Web/Phone	N/A
Results Scorecard (General)	Tailored support, based on individual needs regarding Results Scorecard topics.	 	In-Person, Email & Web/Phone	N/A
Data Development	WNCHN and representatives from UNCA and WCU aid in helping your community fill identified data holes – population or performance measures	N/A	Contact Jo Bradley (see below) for details.	N/A
Scorecard Development	WNCHN and representatives from UNCA and WCU aid in helping your organization/agency populate your Results Scorecard.	N/A	Contact Jo Bradley (see below) for details.	N/A

For RBA training & technical assistance:

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For Results Scorecard training & technical assistance:

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